

Computer Aided Dispatch IQ Secur-CAD™



RadioMobile's IQ Secur-CAD™ is a state of the art Computer Aided Dispatch system that can be configured to meet department specific operational needs. In addition to performing all the basic functions for call taking, security officer dispatch and tracking, the system offers an integrated web based incident reporting module and addresses the changing needs of security services including interfaces to multiple need specific systems

- Configuration Based on Operational Demands
- Industry Standard Based Architecture
- High Fault Tolerance
- Power and Affordability in a Unique Solution



RadioMobile
software • hardware • networking

Computer Aided Dispatch IQ Secur-CAD™

RadioMobile's Computer Aided Dispatch (CAD) systems provide seamless end-to-end dispatch management enabling agencies to architect their requirements around a powerful yet affordable platform.

MAXIMUM EFFICIENCY

When every second counts, IQ Secur-CAD™ enhances the efficiency of emergency call center personnel by making vital information instantly available. Along with duplicate call detection, ANI interface, and dispatch, it also features paging alerts and SMS messaging to officers via PDA and mobile terminals.

FLEXIBLE USER INTERFACE

Armed with IQ Secur-CAD's robust capabilities, dispatchers can be confident that they are delivering the best possible service to their callers. Use of mouse, hot keys, function keys, and command line allows flexibility based on user preference. Dispatch personnel also have individual profile choices of layout, color, and sound schemes.

SOLID DESIGN

In addition to being built with the most relevant CAD design and written with the latest software development technologies, IQ Secur-CAD offers high fault tolerance and virtually unlimited database storage capacity.

VAST EXPERIENCE

When your agency chooses a RadioMobile solution, you also gain our experience since we become a part of your team. RadioMobile personnel have been delivering mobile data, dispatch, fleet management and networking solutions for over 30 years and have been technology providers for public safety agencies since 1993.

COMPLETE SOLUTION

IQ Secur-CAD can be used in conjunction with other RadioMobile products/solutions such as Mobile Software (IQ Mobile), Mobile Computing Terminals (MCT series, Laptops) and networking solutions to provide a complete mobile data management solution. RadioMobile also allows for interfaces to a variety of third party solutions.

Features

- Supports Security Services operations in Hospitals, Universities and other institutions
- Multi-agency and multi-jurisdictional implementation and configuration support
- Configurable ANI/ALI interface
- User-friendly Graphical User Interface
- Dispatch verification tools
- Address verification tools
- Drag & Drop as well as Command Line interface
- Duplicate call handling and filtering
- Rule based dispatch
- Efficient network interface design
- Messaging module
- Implemented seamlessly with incident reporting module driven by customer needs
- Extensive audit trail tools and features (timestamp driven)
- Optimized officer allocation, response planning and handling
- Highly configurable administration module
- Multi-Language Support
- Auxiliary file modules (i.e. floor plans, mug shots, lost/stolen articles)
- Centralized officer information handling
- Robust backup and maintenance ensuring high fault tolerance
- Open interfaces with other modules including SQL Server and .NET Environment

Specifications are subject to change.

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